

Knowledge Base Article

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Overview

This article provides step-by-step instructions for creating and disbursing non-adoption payments within Ohio SACWIS and how to identify invalid payments.

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

Requesting a Process Exceptions Report

- Important:
 - The Process Exceptions Reports will identify any payment exceptions that will occur if payments are created.
 - Because there are so many potential payments, the Exceptions report process must be run as an overnight batch job. When you return the next day, you will have either a **payment exceptions report** and/or a **reimbursement exceptions report**. You can complete this process for each payment type once per day.
 - It is not necessary to process the Exception reports as the first step in the payment process, but it is highly recommended.

From the Ohio SACWIS Home Page:

- 1. Select the **Financial** tab.
- 2. Select the **Payment** tab.
- 3. Select Create Payment Requests from the left navigation pane.

Home Case		Provide		Financial	Administration
Workload Actio	n Items Services	Eligibility Payment	Benefits		
<>					
Create Payment Requests Payment Requests Roster					
Disburse Payment Payment Search					

The first screen in Create Payment Requests is the Process Exceptions Reports tab.

- 1. Choose a **Payment Type** by placing a checkmark in the relevant check box in the **Select** column.
- 2. Enter the **Claim Month**. The Claim Month is defaulted to the prior month; however, you can change it. The Claim Month cannot be the current or a future month.

Note: If necessary, enter a **Retroactive Claim Month**. Ohio SACWIS will then look for all payments that can be generated starting with the first of the month of the Retroactive Claim Month through the end of the Claim Month.

3. Click, Process.



cess	Exceptions Reports	Š.				
elect	Payment Type	Claim Month	Retroactive Claim Month	Date & Time Last Processed	Status	Report
	Adoption Subsidies	09/2023		Claim Month: 05/2023 Completed: 04/26/2023 1:55 AM	Completed	
	Ancillary	07/2023		Claim Month: 03/2022 Completed: 04/14/2022 1:51 AM	Completed	
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:33 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions

Note: Once you click process, the page will refresh, and the Status column will show Process Requested until the batch runs. When you come in the next day, the Status column should update to either **Completed** or **Completed with Errors**.

The graphic below displays the result of the Exceptions report.

- 4. Click the **payment exceptions** or **reimbursement exceptions** link. The reports display the results as shown in the examples below.
 - a. The reports are generated as an Excel file that can be viewed or saved.
 - b. For any person listed on the reports, a payment could not be generated for the time period requested.
 - c. For **payment exceptions**, the Error Message column identifies why the payment could not be generated.
 - d. For **reimbursement exceptions**, the Columns regarding IV-E Eligibility and Reimbursability identify the status of the child's Eligibility/Reimbursability and why a payment could not be created for that child.
- 5. Correct any errors and/or Eligibility/Reimbursability records.

ocess I	Exceptions Reports	í.				
Select	Payment Type	Claim Month	Retroactive Claim Month	Date & Time Last Processed	Status	Report
	Adoption Subsidies	09/2023		Claim Month: 05/2023 Completed: 04/26/2023 1:55 AM	Completed	
	Ancillary	07/2023		Claim Month: 03/2022 Completed: 04/14/2022 1:51 AM	Completed	
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:33 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Training	08/2023		Claim Month: 08/2023 Requested: 08/28/2023	Process Requested	

Example of payment exceptions report:

1	A	В	С	D	E	F	G	Н	I I	J	K	L	М	N
1														
2	Payment E	xception	Report [Ag	gency -	Count	ty Children	Services]	Service Au	uthorizatio	n Type - Pi	urchased Ca	ire]		
3	Run Date:	08/28/202	3 10:46:55	AM										
4														
5	Error Mes:	Person Id	Person Na	Provider	Provider	Recomme	Service A	Training S	Service Id	Service D	eSubsidy Id	Payment I	Payment E	nd Date
6	Provider F									Group Ho	me	6/1/2023	#########	
7	Contract c									The Highl	ands Teen	6/1/2023	#########	
8	Contract c									Safe Land	ing Youth S	6/1/2023	#########	
9	Paid amou									Safe Land	ing Youth S	6/1/2023	6/2/2023	
10	Provider F									Group Ho	me	6/1/2023	#########	
11	Paid amou									Treatmen	t Foster Ca	6/1/2023	6/1/2023	
12	Paid amou				T.		1			Exception	al Foster C	6/1/2023	6/3/2023	
13	Contract c			5	e					Intensive	Residentia	6/1/2023	****	
14	Paid amou									Young Sta	r Academy	6/1/2023	6/1/2023	
15														



Creating Payment Requests

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Create Payment Requests tab.

Process I	Exceptions Reports	Create	Payment Requests	Manual Payment Reque	sts				
Create Payment Requests									
Select	Payment Type	Claim Month	Retroactive Claim Month 🕄	Date & Time Last Processed	Status	Roster Grouping	Report		
	Adoption Subsidies			Claim Month: 09/2023 Completed: 08/02/2023 7:06 AM	Completed				
	Ancillary	07/2023		Claim Month: 10/2021 Completed: 11/10/2021 1:11 AM	Completed	Payment Type/Claim Month 🗸			
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:16 PM	Completed with Errors	Payment Type/Claim Montt 🗸	payment exceptions		
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month	payment exceptions		
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month 🗸	payment exceptions		

The Create Payment Requests tab screen appears.

- 2. In the **Select** column, place a checkmark in the check box beside the **Payment Type** you would like the system to create payments.
- **3.** The **Claim Month** will populate with the prior month, but you have the option to modify the month/year as long as it's not the current or a future month. The system will search for any payments that can be created up until the end of the **Claim Month**.
- 4. Optional: if you would like to limit the search to a span, you can enter a **Retroactive Claim Month**. By doing so, the system will search for any



payments that can be created between the start of the **Retroactive Claim Month** through the end of the **Claim Month**.

- 5. Make a selection from the drop-down menu in the **Roster Grouping** column.
- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

Note: By selecting a **Roster Grouping** style, the system will create rosters according to the selected **Roster Grouping** style which can be found in **Payment Requests Rosters** the following day.

For example:

- If you select Roster Grouping style of Payment Type/Claim Month, the system will add all payments for the selected Payment Type to one roster for each month (OWN 03/2019, OWN 02/2019, etc.)
- If you selected the Payment Type of Purchased Care and the Roster Grouping Style of Contract Provider, the system will create a roster for each Contract Provider and each month that a payment was created (PURCH BuckeyeRanchInc 03/2019, PURCH TheBairFoundation 03/2019, etc.)
- 6. Click, **Process**.

Note: Creating a payment is an overnight batch job.



Process Exceptions Reports Create Payment Requests Manual Payment Requests							
eate P	ayment Request	S					
Select	Payment Type	Claim Month	Retroactive Claim Month 🕄	Date & Time Last Processed	Status	Roster Grouping	Report
	Adoption Subsidies			Claim Month: 09/2023 Completed: 08/02/2023 7:06 AM	Completed		
	Ancillary	07/2023		Claim Month: 10/2021 Completed: 11/10/2021 1:11 AM	Completed	Payment Type/Claim Month 🗸	
0	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:16 PM	Completed with Errors	Payment Type/Claim Month 🗸	payment exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month 🗸	payment exceptions
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month 🗸	<u>payment</u> exceptions

The **Create Payment Requests** screen appears, displaying a status of **Process Requested** for the Payment Type you requested.

Processing Manual Payment Requests

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Manual Payment Requests tab.

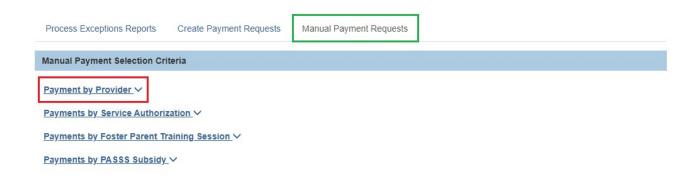
Process Exceptions Reports	Create Payment Requests	Manual Payment Requests					
Manual Payment Selection Cri	teria						
Payment by Provider V							
Payments by Service Authoriz	tation V						
Payments by Foster Parent Tr	Payments by Foster Parent Training Session V						
Payments by PASSS Subsidy ~							



The Manual Payment Requests tab screen appears.

Creating Payments by Provider

1. Click Payment by Provider.



The Payment by Provider drawer expands, requesting further information.

- 1. Make a selection from the Service Category drop-down menu.
- 2. Make a selection from the **Service Type** drop-down menu.
- 3. Enter the **Provider ID**.

Note: If you do not know the Provider ID, click on the **Search Provider** button to conduct a Provider Search and select the Provider from the search results.

4. Click, **Retrieve**.

cess Exceptions Reports Create Pay	ment Requests Manu	ual Payment Requests	
ual Payment Selection Criteria			
ment by Provider ^			
Payment by Provider			
Service Category: *		Service Type: *	
Foster Care Miscellaneous	~	Clothing	~
		Provider ID:	
Search Provider	OR	Flowider ID.	Retrieve
Create Manual Payment Clear Filte	er Criteria		



The Manual Payment Requests tab screen appears, displaying the Provider Name/ID.

1. Click, Create Manual Payment.

create Payment Reque	sts Manu	ual Payment Requests
ual Payment Selection Criteria		
ment by Provider ^		
Payment by Provider		
Service Category: *		Service Type: *
Foster Care Miscellaneous		Clothing
Provider Name / ID:		Provider ID:
Test, Provide / 12345 Change Provider	OR	12345 Retrieve
Create Manual Payment Clear Filter Criteria		

The Create Manual Payment screen appears.

- 2. Enter the **Payment Start Date**.
- 3. Enter the **Payment End Date**.
- 4. Click, Select Person.

Create Manual Payment		
Request Date: 08/28/2023	Created By:	Agency: Test County Children Services
Payment Information		
Payment Start Date: *	Payment End Date: *	Purchase Order:
Case Person Information		
Please select a case person for this Select Person	payment request.	

The Select Person screen appears.



Select Person			
		Person ID:	
Search Person	OR		Go

If you know the individual's **Person ID**, enter that in the Person ID box.

5. Click, **Go**.

Note: If you do not know the individual's Person ID, click on the **Search Person** button to conduct a person search and make a selection from the search results.

The **Select Person** screen appears, displaying the selected individual.

6. Click the **select** link.

Select P	erson							
Searcl	n Person	OR	Person ID: 123456			Go		
	Person Name	Case Name / ID		Case Category	Case Status / Status Date	Case Service Member Status ID / Status	Service Dates	Service Description
select	Test, Child	Test / 123456		ADOPT	Open / 11/21/2022			

The **Create Manual Payment** screen appears, displaying the selected person in the **Case Person Information** grid.

- 7. In the **Service Authorization/Contract Details** grid, link a Service Authorization or Contract Cost (optional).
- 8. In the Provider Information grid:
 - 1. Enter the **Invoice Number** (optional).
 - 2. Enter the Invoice Date (optional).
 - 3. Enter the Vendor Number (optional).

Provider Information Invoice Number:	Invoice Date:	Vendor Number:
Payee / Provider ID	Network Provider / ID	Service Provider / ID
Test, Payee / 123456		Service Provider



9. In the Service Information grid, make a selection from the Service Description drop-down menu.

Note: This dropdown is only available if the person does not have a linked **Case Service**.

Service Information		
Service Category: Foster Care Miscellaneous	Service Type: Clothing	
Service Description: *		
Clothing		
Pre-Paid User Comments:		
	✓ ABC	
	400	
	di di seconda di second	

10. In the Payment Details grid, enter the number of Units.

Payment Details	
Units:	
1	Calculate

Note: If you are creating a payment for Foster Care Miscellaneous, Employment or Non-Employment Related Child Care, if you select Full Time or Part Time Care, Units equals the number of weeks. If payment is for hourly care, Units equals the number of hours.

11. In the Payment Details grid, click, Calculate.

Units:				
Units.				
1	Calcula	ate		

The **Payment Details** grid expands.

12. If your agency does not have a Standard Cost set up for the service, you will see an Error Message stating, "Standard cost has not been defined for the service." If this is the case, please enter an amount in the Update Cost field and click Calculate again.



Payment Details			
Update Units:	Update Cost:		
1	S	100.00 Calculate	
Exceptions			
Claim Dates		Error Messages	

The Payment Details screen expands, displaying a Cost Breakdown.

13. Click, Save and Add to Roster.

Note: If you would like to create another payment with the same **Service Category, Service Type** and **Provider**, you can click Apply and create another payment. Once you have created your final payment, click **Save and Add to Roster.** The payments that you clicked **Apply** for can be found in **Payment Search** by selecting the checkbox **Show Only Non-Rostered Payments**.

Payment Details		
Update Units:	Update Cost:	
1	S	100.00 Calculate
Cost Breakdown		Paid
Claim Dates:		08/28/2023 - 08/28/2023
Units:		1
Basic Cost:		\$100.00
Total:		\$100.00



The Add to Roster screen appears.

1. Make a selection from the Roster Status drop-down menu.

Note: Depending on your selection, the Add to Roster screen will expand to request further information.

Add to Roster		
Roster Status: *	*	
		~



The example below is the expanded screen when the **Create New** option is selected from the Roster Status menu.

2. Enter a **Roster Name** and if you would like to assign the roster to a different worker, select that worker's name from the **Assign Worker** dropdown.

Note: This dropdown contains all workers within your agency who have the User Group Agency Fiscal Worker or Agency Fiscal Supervisor.

3. Click, Save.

Add to Roster	
Roster Status: *	
Create New	~
Roster Name: *	
Test	
Assign Worker: *	
	~
	Save

The **Create Payment Requests** screen appears, defaulted to the **Manual Payment Requests** tab. The screen displays the following message: **Your data has been saved.**



Creating Payments by Service Authorization

1. From the Manual Payment Requests tab screen, click the **Payment by Service Authorization** drawer.



The screen expands, requesting further information.

- 2. Make a selection from the **Service Auth Type** drop-down menu.
- 3. Enter the **Process Begin Date**.
- 4. Enter the **Process End Date**.
- 5. Click, Select Service Auths.
- 6. To filter by the Person or Provider, enter the Person ID or Provider ID in the appropriate field, or conduct a Person Search or Provider Search and make your selection from the search results.

ervice Auth Type: *	~		
rocess Begin Date: *		Process End Date: *	
Search Person	OR	Person ID:	Retrieve
Search Provider	OR	Provider ID:	Retrieve



The Select Service Authorizations screen appears.

7. In the **Select** column, place a checkmark in the check box beside the relevant Service Auth ID.

Note: The checkboxes will only appear for Service Authorizations where a payment has not yet been created.

8. Click, Generate Payments.

Select Se	Select Service Authorizations										
Select Se	Select Service Authorizations										
	Begin Date:		Process End Date: 08/21/2023								
	08/21/2023 08/21/2023										
	The checkbox for selection will only display for Service Authorizations where a payment has not yet been created.										
Result(s)	1 to 15 of 126 / F	age 1 of 9									
Select	Service Auth ID	Child Name / ID	Provider Name / ID	Contract ID / Contract Number	Service Category	Service Type	Service Description	Contract Cost Description	Service Auth Dates		
	11111	Test, Child / 123456	Test, Provider		Placement	Family Foster Home	Family Foster Home		06/17/2020		
	22222	Test, Child / 456789	Test, Provider		Placement	Family Foster Home	Family Foster Home		05/06/2021		
	30511050	erniteran, wakina i	miller, Abiguil & miller, Obonerr	Generate Paymer	nts Cancel		r anni y r oa ter rionio		0 11 12 022		

The Payment by Service Authorization Generate Payments screen appears.

Showing all payments that can be created as well as any payments that could not be created. If payments could not be created, the system will display an **Error Message** stating why the payment could not be created.

9. Click, Save and Add to Roster.

10. Follow steps previously discussed for adding a payment to a Roster.

Payee / Provider ID	Person Name / ID	Provider Name / ID	Service	Cost	Units	Claim Dates	Total
Test, Payee / 123456	Test, Child / 456789	Test, Provider / 789	Family Foster Home	\$26.05	1	08/28/2023 08/28/2023	\$26.05
cceptions							

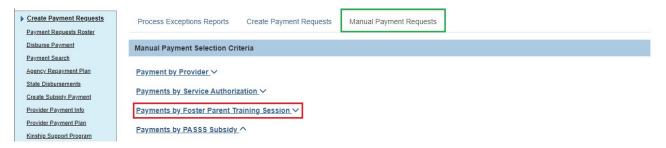


Note: If you click, **Export**, the following report will download in Excel format: **Service Auth Payments Generated Results Export Information**. If you would like to correct any errors listed, you have the option to click **Cancel**, correct the exceptions, and then try creating the payments again.

4	A	В	С	D	E	F	G	н	1	J	к	L	M	N
1	Service A	uth Payme	ents Genera	ated Result	s Export In	formation								
2	Run Date:	08/28/202	23											
3	Agency:	Co	unty Childr	en Service	s									
4	Payments	Generate	d Results:											
5														
6	Payee Id	Person N	a Provider I	Service	Cost	Units	Claim Dat	Total						
7														
8														
9	Service A	uth Payme	ents Except	ions Expor	t Informati	on								
10	Run Date:	08/28/202	23											
11	Agency:	Co	unty Childr	en Service	s									
12	Payments	Exception	Results:											
13														
14	Service A	Person N	a Provider I	Service	Claim Date	Error Mes	sages							
15			1	Intensive	08/28/202	Contract of	ost has no	t been de	fined for th	e service.				
16														

Creating Payments by Foster Parent Training Session

1. From the Manual Payment Requests tab screen, click the **Payments by Foster Parent Training Session** drawer.



The drawer expands, requesting further information.

- 2. Enter the Process Begin Date.
- 3. Enter the **Process End Date**.
- 4. Enter any other available relevant information.
- 5. Click, Select Training Sessions.



		Process End Date: *
ession Name:		Session ID:
elivery Method:	~	Location:
raining Type:	~	
		Person ID:
Search Person	OR	Retrieve

The Select Training Sessions screen appears.

6. Place a checkmark in the check box beside the relevant **Session Name/ID**.

Note: The checkboxes will only appear for Training Sessions where a payment has not yet been created.

7. Click, Generate Payments.



rocess Begin Date:	Process End Da	te:				
1/01/2023	08/28/2023					
e checkbox for selection will c	only display for Training Session	s where a payment has not yet been	created.			
esult(s) 1 to 15 of 150 / Page 1 o	t 10					
-	Session Name / ID	Person Name / ID	Session Date	Delivery Method	Training Type	Level of Care
Select		Person Name / ID		Delivery Method Live Synchronous Training	Training Type Pre- Placement	Level of Care Family Foster Home

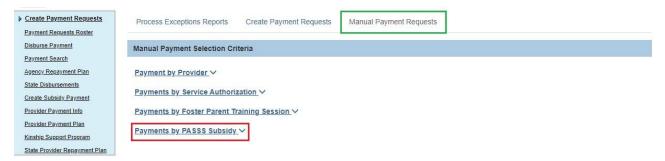
The Foster Parent Training Session Generate Payments screen appears.

- 8. Click, Save and Add to Roster.
- 9. Follow instructions previously provided for adding a payment to a Roster.
- 10. As mentioned in Payments by Service Auths, you can also click the **Export** button to generate the exceptions report and **Cancel** if you would like to correct the errors prior to creating the payments.

	ig dealon denerate r dyments							
Payments Created								
Payee / Provider ID	Session Name / ID	Person Name / ID	Service Type	Cost	Session Hours	Session Date	Total	Training Type
Test, Payee / 12345	The Broken Bond: An Overview of Attachment Issues	Test, Child / 123456	Training Stipend	\$15.00	3	08/21/2023	\$45.00	Continuing
Exceptions								
	Save an	nd Add to Roster Export	Cancel					

Creating Payments by PASSS Subsidy

1. From the Manual Payment Requests tab screen, click the **Payments by PASSS Subsidy** drawer.



The drawer expands allowing you to conduct a person search.



- 2. Enter the **Person ID**.
- 3. Click, **Retrieve**.

Note: If you do not know the Person ID, use the **Search Person** option and make a selection from the results.



<u>Create Payment Requests</u> <u>Payment Requests Roster</u>	Process Exceptions Reports Create Payment Requests Manual Payment Requests
Disburse Payment Payment Search	Manual Payment Selection Criteria
Agency Repayment Plan State Disbursements	Payment by Provider ~
Create Subsidy Payment	Payments by Service Authorization
Provider Payment Info Provider Payment Plan	Payments by Foster Parent Training Session V
Kinship Support Program State Provider Repayment Plan	Payments by PASSS Subsidy ^
State Provider Repayment Plan	Payments by PASSS Subsidy
	Search Person DR Person ID: Retrieve

The screen further expands, displaying the Service Summary grid.

- 4. Select the radio button beside the relevant **Service**.
- 5. Click, Generate Payment.

son Name / ID: st, Child / 123456 Change Person Service Summary Agency Name Service Requested Approve	Retrieve
hange Person Service Summary	Retrieve
Agency Name Service Requested Approve	
	red Paid Balance Reimbursed
SFY: 2021 Service Summary	
.Test County Children Services Board Psychological Counseling \$5,900.00	00 \$1,482.96 \$4,417.04 \$1,408.80
O Test County Children Services Board Respite Mental Health \$2,400.00 \$2,400.00	00 \$1,484.00 \$916.00 \$1,409.80

The **Provider Information** screen appears.

- 6. Complete the requested information in the **Provider Information** grid.
- 7. Enter the Claim Begin Date and Claim End Date in the Service Information grid.
- 8. Click, Create Payment.



Provider Information				
Adoptive Parent(s):				
Provider Search		Pay Adoptive Parent(s)		
Provider ID:		Payee ID:		
Provider Name:		Payee Name:		
Invoice Number:		Invoice Date:	() iii	
Vendor Number:		Purchase Order Number:		
Service Information				
Service Category:	PASSS			
Service Type:	Psychological Counseling			
Claim Begin Date:	Claim End Date:			
Units:				
User Comments:		Approved Amount:	\$5,900.00	
		Paid Amount:	\$1,482.96	
		Balance:	\$4,417.04	
		Claimed Amount:	0	
Spell Check Clear 4000				
Cancel				Create

The **Payment Created** grid appears, displaying the payment made.

9. Click, Save or Save and Add to Roster.

Note: If you click **Save**, the payments can be found in **Payment Search**. From here you can add the payments to a Roster.

Payee Name / ID	Person Name / ID	Service Type	Claim Dates	Claimed Amount	Paid Amount
est, Payee / 123456	Test, Child / 456	Psychological Counseling	01/01/2023-08/28/2023	\$100.00	\$100.00

Cancel Save Save and Add to Roster

The Create Payment Requests screen appears.

Payment Requests Roster

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

This is the next step in the Payment Processing functionality. From here you have many Actions available:

- Approve Payments
- Approve Roster
- Update Units
- Modify Roster
- Add to Roster
- Delete Payments



- Identify Invalid Payments
- Apply Values to Records
- Delete Roster

Approving Payments

1. In the navigation pane, click, **Payment Requests Roster**.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibilit	y Payment Ben	efits			
<>					
Create Payment Reguests Payment Reguests Roster					
Disburse Payment Payment Search					

The Payment Requests Roster screen appears.

2. Select the **Roster Name** drop-down menu.

Note: The Roster Name drop-down contains every roster for your agency. If you would like to filter the rosters by worker, select the worker's name from the **Worker** dropdown.

- 3. If you would like to sort your results in a specific order:
 - a. Make a selection from the **Sort Results By** drop-down menu.
 - b. Make a selection from the **Order** drop-down menu.
 - c. Make a selection from the **Then Sort By** drop-down menu.
 - d. Make a selection from **Order** menu.
- 4. Click, Search.

Payment Requests Roster	Search Crite	ria					
Non-Approved Rosters only	V						
OApproved Rosters only							
Worker:				Roster Name: *			
			*				~
Show Only Recoupments		Order:		Then Sort By:		Order:	
Payee	~	Ascending	~		~	Ascending	~
Search							



The Payment Requests Roster Search Results grid appears.

- 5. Select, Approve Payments from the Action drop-down menu.
- 6. Click, **Go**.

esult(s) 1	to 7 of 7 / Page 1 of 1					Result	ts per page:	100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Action
<u>view</u> Te	est, Payee / 123456	XXXXXXXX	IV-E AA /	\$168.88	/ 1	07/01/2016	<mark>\$168.88</mark>	No	

The Approve Payments screen appears, displaying all payments on that roster.

- 7. Place a checkmark in the check box (**Approve** column) beside the payment that needs to be approved.
- 8. Click, Save.

Result(s) 1 to 7 of 7 / Page 1 of 1							
Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Pay Units	Claim Dates	Total	Approve
Test, Payee / 123456	Test, Child / 456789	IV-E AA	\$168.88	1	07/01/2016	\$168.88	

The **Payment Requests Roster Search Results** grid appears, displaying the following message: **Your data has been saved.** The system will update the Approved Total to reflect the total amount of payments that have been approved.

Approving a Roster

- 1. Once the **Approved Total** matches the **Roster Total**, in the Action drop-down menu, select, **Approve Roster**.
- 2. Click, **Go**.



	consorred and only adea to	r the actions Delete Payments	and Add to Roster.						
ump 1	to Name by Letter ∨								
						Docult	s per page:	100	Go
esult(s	s) 1 to 7 of 7 / Page 1 of 1					Result	is her hade.	100	Gu
-									
	Payee / Provider ID	Person Name / ID	Service / Auth	Cost	Bai / Pay	Claim Begin /	Total	Аргу	Action
	rayee / riovidei iD		Number		Units	End			
view	Test, Payee / 123456	xxxxxxxx	Number	\$168.88	1102	07/01/2016	\$168.88	Yes	
view		XXXXXXXX		\$168.88	1102		\$168.88	Yes	

The Process Approval screen appears.

3. Make a selection from the **Action** drop-down menu.

Note: If necessary, make a selection from the **Reviewers/Approvers** drop-down menu.

4. Click, Save.

Process Approval					
Work Item					
ID:	Тур	De:	PAYMENTROSTER	Reference:	Additional July Share
Task ID:	Tas	sk Type:	Payment Roster	Task Reference:	
				Task Status:	
Routing/Approval Action					
Action: * Comments:	Please Select An Action V				
Agency:	Spell Check Clear 2000 Test County Children Services Board	ď		•	
Reviewers/ Approvers:	Please Select A Reviewer/Approver 🗸				
		-			
Save Cancel					

The Payment Requests Roster screen appears.

Updating Units

- 1. Make a selection from the **Roster Name** drop-down menu.
- 2. Click, Search.



Create Payment Requests	• Your data has been changed.						×
Payment Requests Roster Disburse Payment	Payment Requests Roster Search Crite	eria					
Payment Search Agency, Repayment Plan State Disbursements Create Subsidy Payment	Non-Approved Rosters only OApproved Rosters only						
Provider Payment Info Provider Payment Plan Kinship Support Program State Provider Repayment Plan	Worker:		~	Roster Name: *			~
	Show Only Recoupments Sort Results By:	Order:		Then Sort By:		Order:	
	Payee v	Ascending	*		~	Ascending	•

The Payment Requests Roster Search Results grid appears.

- 3. Select, **Update Units** from the **Action** drop-down menu.
- 4. Click, **Go**.

Payme	nt Requests Roster Searc	h Results							
	neckboxes are only used for to Name by Letter ∽	the actions Delete Payments a	and Add to Roster.						
Result(s) 1 to 7 of 7 / Page 1 of 1					Result	s per page:	100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bai / Pay Units	Claim Begin / End	Total	Аргу	Action
view	Test, Payee / 123456 Provider / Vendor Inform	XXXXXXXXX	IV-E AA /	\$168.88	/1	07/01/2016 07/31/2016	\$168.88	Yes	
view	JUDD 13866 Reimbursement	Report 3 Action:	Update Units			✓ Go 6	\$37.53	No	

The Update Units screen appears.

1. For Ancillary and Foster Parent Training Session payments, you can make a change to the **Pay Units** by changing the number in the Pay Units column for that payment request.

Note: When updating the units, the amount cannot be greater than the balance or a negative number.

2. When you are finished, click, **Save**.



Update Units Result(s) 1 to 59 of 59) / Page 1 of 1								
Payment Request ID	Payee / Provider ID	Person / ID		Service	Cost	Bal Units	Pay Units	Claim Dates	Total
11111	Test, Payee / 123456	Test, Child / 456789		IV-E AA	\$78.42		1	04/01/2008 04/30/2008	\$78.42
		Apply	Save	Cance					

The Payment Requests Roster screen appears.

Modifying a Roster

- 1. Select, **Modify Roster** from the **Action** drop-down menu.
- 2. Click, **Go**.

O Your data has been saved.		×
Payment Requests Roster Search Criteria		
Non-Approved Rosters only Approved Rosters only		
Worker:	Roster Name: *	
	✓ April 2008 Adop	otion Subsidies - County
Show Only Recoupments		
Sort Results By: Order:	Then Sort By:	Order:
Payee Ascending	~	✓ Ascending ✓
Search Reimbursement Report Activ	on: Modify Roster	✓ Go

The Modify Roster screen appears.

Here, you can rename the Roster by typing in the **New Roster Name** field.

You also have the ability to assign a new worker by selecting a different name from the **Assign Worker** drop-down menu.

Note: The **Assign Worker** drop-down menu will display all workers for your agency that have the Agency Fiscal Worker or Agency Fiscal Supervisor user group.

3. When finished, click, **Save**.



Modify Roster		
Category Name:		
Current Roster Name: April 2008 Adoption Subsidies - County	New Roster Name: * April 2008 Adoption Subsidies - County	
Current Worker:	Assign Worker:	~

The Payment Requests Roster screen appears.

Add to Roster

1. To move payments to a different roster, place a checkmark(s) in the check box(es) next to the payment request you wish to add to a different Roster.

Save

Cancel

- 2. From the Action drop-down menu, select, Add to Roster.
- 3. Click, Go.

Payme	nt Requests Roster Search	Results							
	eckboxes are only used for th to Name by Letter 🗸	ne actions Delete Payments and i	Add to Roster.						
	s) 1 to 59 of 59 / Page 1 of 1					Result	s per page	: 100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Action
view	Test, Payee / 123456	XXXXXXXX	IV-E AA /	\$78.42	/1	04/01/2008 04/30/2008	\$78.42	No	
	Provider / Vendor Informa	ation V							
	ARME 54885	Report CXXXX / 5. Action: A	dd to Roster			✓ Go ³⁸ 38	\$78.42	No	

The Add to Roster screen appears.

4. Make a selection from the **Roster Status** drop-down menu.

The screen will expand.

- 5. Make a selection from the **Worker** drop-down menu (optional).
- 6. Make a selection from the **Roster Name** drop-down menu.
- 7. Click, Save.

Note: If adding payments to a new Roster, this is where you can name the Roster and assign it to yourself or a worker within your agency.



Add to Roster	
Roster Status: *	
Create New	~
Roster Name: *	
Assign Worker: *	~
Sav	ve Cance

The Payment Requests Roster screen appears.

Deleting Payments

- 1. Select the payment(s) you want to delete by placing a checkmark(s) in the check box(es) in the row beside the relevant **Payment Requests.**
- 2. From the Action drop-down menu, select, Delete Payments.
- 3. Click, **Go**.

Note: This will delete the payments from the system.

ump to	o Name by Letter ∽	the actions Delete Payments							
esult(s)) 1 to 7 of 7 / Page 1 of 1					Result	ts per page:	100	Go
						10	R5		
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Action

The **Payment Requests Roster** screen appears, displaying the following message: **Your requested delete has been confirmed**.

Identify Invalid Payments

If any changes have been made to a placement, service authorization, leave or add-on cost and a payment already exists, the system will mark that payment for review. To address these changes, the system's invalid payment process automatically reviews all payment requests and sorts them into two categories:



Valid: Valid payments are those where source data exists to support the payment request.

Invalid: Invalid payments are those where source data does NOT exist to support the payment request.

Note: Source data is defined as the data used to create the payment, such as from the placement setting, service authorization, or leave information.

- 1. From the Action drop-down menu, select, **Identify Invalid Payments**.
- 2. Click, **Go**.

A R	oster contains payments that	at are marked for review. T	o view these payments, please u	se the Ident	ify Invalid P	ayments process	1.		
<u>imp t</u> e	o Name by Letter ∽								
sult(s)) 1 to 100 of 200 / Page 1 of 2					Res	ults per page	: 100	G
_		1	1						
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Actio
ew	Payee / Provider ID Test, Payee / 123456	Person Name / ID Test, Child / 123	Service / Auth Number Special Needs	Cost \$70.30	Pay		Total \$2,179.30	Aprv Yes	Actic

The **Identify Invalid Payments** screen appears, displaying the **Valid Payments** tab page. If there are Valid Payments, they will be displayed on this screen.

3. Click, Next Step.

John y IIIva	lid Payments	Valid Pa	yments: '	Invalid Pa	ayments: 0	\geq	Review T	otal: 1				
Review Valid	Payments											
Sort By:												
Claim Begi	in Date - Descending 🗸 🗸											
Payee /	Person Name / ID	Payment	Adjust	Disbursement	Service	Cost	Units	Net	Claim	Total	Roster Name	Rostei
Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Name	
Provider ID	Person Name / ID Test, Child / 456789	Request			Service The Snyder House	Cost \$385.00	Units 31	Reim		Total \$11,935.00		Create



The Invalid Payments tab screen appears.

- 1. Make a selection from the Action drop-down menu.
- 2. Click, Next Step.

Identify Invalid Payments								
	Valid Payments: 1	Invalid Payn	nents: 0	Review Total: 1				
Review Invalid Payments								
Resolve All Payment Request Actions:		5	Sort By:					
Keep Review		~	Claim Begin Da	te - Descending				~
Action Payee / Person Payme Provider ID Name / ID Reques		ursement Service le / Date	Cost Units	Net Claim Reim Dates Units	Total	Roster Name	Roster Created By	Roster Approved By / Date
	E	Previous Step Next	Step Cancel					

The **Review Total** tab page appears, displaying all payments with the selection made on the previous tab.

5. Click, Save.

dentify Invalid Pa	ayments	Valid Da	/ments: 1	1	unlid Dour	eeste 0	Review Total	. 4					
Review Invalid Pay		Valid Pa	yments. 1		valid Payn	ileniis. U	(EVIEW (Otal						
Sort By: Claim Begin Date													
Action	Payee / Provider	Person Name / ID		Payment Request	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim	Claim Dates	Total	Roste
Valid	ID 11111	Test, Child / 456789		ID		MARCH 2023	The Snyder House (20884)	\$385.00	31	Units 31	01/01/2023 01/31/2023	\$11,935.00	MARCH
		ĺ	Previous	Step G	enerate R	eport Save	Cancel						



Deleting Roster

The Payment Requests Roster screen appears.

- 1. Make a selection from the **Roster Name** drop-down menu.
- 2. Click, Search.

Important: When you delete a Roster, you will be deleting all of the payments that are associated to that Roster.

Create Payment Requests	• Your data has been saved.			×
Payment Requests Roster Disburse Payment	Payment Requests Roster Search Crit	eria		
Payment Search Agency Repayment Plan State Disbursements Create Subsidy Payment	Non-Approved Rosters only Approved Rosters only			
<u>Provider Payment Info</u> <u>Provider Payment Plan</u> <u>Kinship Support Program</u> State Provider Repayment Plan	Worker:	~	Roster Name: *	~
	Show Only Recoupments	Order:	Then Sort By:	Order:
	Payee v	Ascending ~	~	Ascending ~

The Payment Requests Roster Search Results screen appears.

- 6. Select, **Delete Roster** from the Actions drop-down menu.
- 7. Click, **Go**.

The Payment Requests Roster Search Results screen appears.

- 8. Select, **Delete Roster** from the Actions drop-down menu.
- 9. Click, **Go**.



		he actions Delete Payments and /	Add to Roster.						
<u>imp to</u>	<u>Name by Letter</u> ∨								
esult(s)	1 to 59 of 59 / Page 1 of 1					Result	s per page	: 100	G
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Actio
view	Payee / Provider ID Test, Payee / 123456	Person Name / ID XXXXXXXX		Cost \$78.42			Total \$78.42	Aprv No	

The system will delete the roster and all associated payments and return you to the **Payment Requests Roster** screen.

Applying Values to Records

- 1. From the Action drop-down menu, select, Apply Values to Records.
- 2. Click, **Go**.

	o Name by Letter ∨	he actions Delete Payments and ,							
esult(s)) 1 to 59 of 59 / Page 1 of 1					Result	s per page	: 100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Actio



The Apply Values to Records screen appears, defaulted to the Allocation Codes tab.

Within Apply Values to Records, you have the option to apply **Allocation Codes**, **Accounting Values** (Voucher Number, PO Number, Agency Account Number ad Vendor Number), **Invoice Number & Date**, and **Agency Warrant Number & Date**.

Ohio SACWIS will save your data as you move between tabs.

Applying Allocation Codes

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Make a selection from the **Select Records By** drop-down menu.
- 2. Click, **Select**.

Apply Values To Records	
Allocation Codes Accounting Values Invoice Number & Date Age	ency Warrant Number & Date
Apply JFS 02820 Codes	
To apply Allocation Codes, first select the desired records, then choose the Allo	cation Codes below.
Select Records By:	Jump to Allocation Code values

The **Results** grid returns with checkmarks in the checkboxes of the records that match your selection request.

- 1. Make a selection from the Available JFS 02820 Codes drop-down menu.
- 2. Click, Set.

Select		Payee / Provider ID	Person Na	me / ID	Service	Claim Dates	Paid Amount	JFS 02820
	<u>view</u> split	Test, Payee / 123456	XXXXXXXXX		IV-E AA	04/01/2009 04/30/2009	\$63.32	
	<u>view</u> split	Test, Payee 2	XXXXXXXX /		IV-E AA	04/01/2009 04/30/2009	\$63.32	
eturig a	JF3 028	20 will override any existing value(s).	~	Delete Existing Valu	ue			
Set								



Note: The change you make (in this case, selecting the JFS 02820 code) will apply to all selected (check marked) records.

Important: You must click, **Set**, or your selection will not apply to the record(s). **Note**: If you want to apply multiple allocation codes to one payment request, Click, **split**, in the second column of the results grid.

Splitting Payments

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

Result(s) 1 to 25 of 63 / Page 1 of 3									
Select		Payee / Provider ID	Person Name / ID	Service	Claim Dates	Paid Amount	JFS 02820		
	<u>view</u> <u>split</u>	Test, Payee / 123456	XXXXXXXX	IV-E AA	04/01/2009 04/30/2009	\$63.32	806-5 <mark>1</mark> 0050 \$ 63.32		
	<u>view</u> <u>split</u>	Test, Payee 2	XXXXXXXX	IV-E AA	04/01/2009 04/30/2009	\$63.32			

The Split Payment screen appears.

- 1. Select your *first* Allocation Code from the **Allocation Codes** drop-down menu.
- 2. Click, Add Allocation Value.

Split Payment				
Multiple Allocation Codes				
Agency Name: Test County Children Services Board		Agency ID:		
Payee:		Person Name / ID: XXXXXXXX		
Total Payment: \$63.32		Claim Dates: 04/01/2009 - 04/30/2009		
Allocation Type: JFS02820				
Allocations				
	Allocation Code		Allocation Amount	
806-510050 - FC/Purch Svcs			\$ 63.32	remove
			Total Allocated	Amount : \$63.32
			Total Unallocated	Amount : \$0.00
Allocation Codes:	Add Allocation Value			



The **Allocations** grid expands, displaying the added code.

- 3. Enter an Allocation Amount.
- 4. Continue to add Allocation Amounts until your Total Unallocated Amount is zero.
- 5. When finished, click, **Save**.

	Alloca	tion Code			Allocatio	on Amount		
806-510050 - FC/Purch Svcs				\$		63.32		remove
823-510051 - IV-B Adpt/Maint, Med				\$		0		<u>remove</u>
						Total Allocated	Amo	unt : \$63.
						Total Unallocate	d Am	ount : \$0.
llocation Codes:	~	Add Allocation Value						

The Apply Values To Records screen appears.

Applying Accounting Values

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Accounting Values tab.

Allocation Codes	Accounting Values	Invoice Number & Date	Agency Warrant Number & Date
Apply Accounting	/alues		
To apply Accounting	Values, first select the d	lesired records, then choose	the Accounting Values below.
Select Records By:		▼ Select	t



The Accounting Values tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, Select.

Allocation Codes Accounting Values Invoice Number & Date Ac	gency Warrant Number & Date
Apply Accounting Values	
To apply Accounting Values, first select the desired records, then choose the A	Accounting Values below.
Select Records By:	Jump to Accounting Values

The **Results** grid will return records based on your search option.

4. Make a selection from the What do you want to change? drop-down menu.

What do you want to change?	•	
		-
Sa	ive	Cancel

A new field will display, asking what the value should be.

- 5. Enter the information.
- 6. Click, Set.

What do you want to change? Voucher Number	
What should the Voucher Number be? Setting a Voucher Number will override any existing value(s).	Deleting existing values will remove the Voucher Number(s) previously set for the selected records. Delete Existing Value
Savi	Cancel

Applying Invoice Number & Date

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.



1. Click the Invoice Number & Date tab.

The Invoice Number & Date tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, **Select**.
- 4. Add the information requested for, What should the Invoice Information be?
- 5. Click, Set.

Allocation Codes	Accounting Values	Invoice Number & [Date Agency V	Varrant Number & Date				
Apply Invoice Numbe	r & Date							
To apply Invoice Numb	er and Invoice Dates	, first select the desired	I records, then ente	er the Invoice Number and I	nvoice Date va	lues below.		
Select Records By:		~	Select	Jump to Invoice	Number and E	ate values		
Result(s) 1 to 25 of 63								
Select	Payee / Pro	ovider ID	Per	son Name / ID	Service	Claim Dates	Paid Amount	Invoice Number Invoice Date
✓ <u>view</u> Te	est, Payee / 123456		XXXXXXXXX		IV-E AA	04/01/2009 04/30/2009	\$63.32	
What should the Invoic				What do you wa	nt to delete?			
Setting an Invoice Nur	nber and/or Date will	override any existing v	ralue(s).					~
Invoice Number		Invoice Da	te					
Set								

Applying Agency Warrant Number & Date

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Agency Warrant Number & Date tab.

The Agency Warrant Number & Date tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, Select.
- 4. Enter information at the bottom of the screen (information requested is based on your record selection criteria).
- 5. Click, Set.

6.	Click,	Save
----	--------	------

Allocation Codes	Accounting Values	Invoice Number & Date	Agency Warrant N	lumber & Date				
Apply Agency Warr	rant Number & Date							
To apply Agency Wa	arrant Number and Date.	s, first select the desired reco	ords, then enter the Ag	gency Warrant i	Number and	d Date values bel	DW.	
Select Records By:		▼ Select		Jump to Age	ncy Warran	t Number & Date	values	
Result(s) 1 to 25 of Select	63 / Page 1 of 3 Payee / Provi	der ID	Person Name / I	D	Service	Claim Dates	Paid Amount	Agency Warrant Number
								Warrant Date
	Test, Payee / 123456	XXXXXXX	XX		IV-E AA	04/01/2009 04/30/2009	\$63.32	
	ncy Warrant Information	be? Date will override any existing	value(s) Warrant	What do you	want to dele	te?		
Date defaults to Dist								Ŷ
Agency Warrant Numb	per	Warrant Date						
Set								
			Save	Cancel				

The **Payment Requests Roster** screen appears with a message stating, "**Your data** has been saved."

Disbursing Payments

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click, **Disburse Payment** in the navigation pane.



Home	Intake	Case	Provider	Financial	Administration
Services Eligibility	Payment Benef	its			
<>					
Create Payment Requests Payment Requests Roster					
Disburse Payment Payment Search					

The Create Disbursement screen appears.

- 3. Make a selection from the **Available Rosters** list (this will activate the **Add** button).
- 4. Click, Add.

Note: If you would like to add a Roster to a Non-Disbursed Disbursement, you can make a selection from the Add to Non-Disbursed Disbursement drop-down menu.

Note: The system will automatically name a **New Disbursement** based on the first roster listed in the **Selected Rosters** box. You do have the option to modify the disbursement name prior to creating the disbursement.

5. Click, **Create Disbursement** if you would like to remain on the screen and create additional disbursements. If you would like to create the disbursement and disburse it, click, **Save and Disburse** which will navigate you to the **Disburse Payments** tab.

Create Payment Requests	Create Disbursement Disburse Payments	
Payment Requests Roster	Select Rosters to Add to Disbursement	
Disburse Payment Payment Search		
	Available Rosters:	Selected Rosters:
Agency Repayment Plan	Q Add All	Add Remove Remove All Q
State Disbursements	Additional July	
Create Subsidy Payment	Additional July	
Provider Payment Info		
Provider Payment Plan		
Kinship Support Program		
State Provider Repayment Plan		
		0.5
	Add to Non-Disbursed Disbursement:	OR New Disbursement:
	~	
	Create Disbursement Save and Disburse	



The **Disburse Payment** screen appears, displaying the following message: **Your data has been saved.**

- 6. Make a selection from the **Disbursement Name** drop-down menu.
- 7. Click, Search.

The **Disburse Payment Search Results** grid appears.

8. Select Disburse Payments from the Action drop-down menu.

Create Payment Requests	Create Disbursement Disburse Payments
Payment Requests Roster Disburse Payment	Disburse Payment Search Criteria
Payment Search Agency Repayment Plan	Non-Disbursed Only
State Disbursements Create Subsidy Payment	O Disbursed Only
Provider Payment Info Provider Payment Plan	
Kinship Support Program State Provider Repayment Plan	Disbursement Name:
	Search

The screen will expand.

- 9. Enter the **Disburse Date**.
- 10. Click, **Go**.

isburse Payment Search F	Results			
Result(s) 1 to 1 of 1 / Page 1 of	1			
Worker		Roster Name	Roster Approv	al Date
Test, Worker	Additional July		08/28/2023	remove
Action: Disburse Payments	~	Disburse Date: *	Go	

The **Disburse Payment** screen appears, displaying the following message: **The final payment was processed successfully.**



Create Payment Requests	The final payment was processed successfully.	×
Payment Requests Roster Disburse Payment	Create Disbursement Disburse Payments	
Payment Search	Disburse Payment Search Criteria	
Agency Repayment Plan		
State Disbursements	Non-Disbursed Only	
Create Subsidy Payment	O Disbursed Only	
Provider Payment Info		
Provider Payment Plan		
Kinship Support Program		
State Provider Repayment Plan	Disbursement Name:	

Note: If an incorrect disbursement date was entered, you have until the end of that business day to modify the disbursement date.

Modifying the Disbursement Date

From the **Disburse Payments** tab page:

- 1. Click, **Disbursed Only**.
- 2. Enter the **Disbursement Month/Year**
- 3. Click, **Retrieve**.
- 4. Select the **Disbursement Name**.
- 5. Click, Search.

burse Payment Search Criteria		
Non-Disbursed Only Disbursed Only	Disbursement Month/Year: Retrieve	
bursement Name:		

The Disburse Payment Search Results grid appears



6. In the Action drop-down menu, select, Modify Disbursement Date.

Disburse Payment Search Result	S		
Result(s) 1 to 1 of 1 / Page 1 of 1			
Worker		Roster Name	Roster Approval Date
Test, Worker	April 2011		05/26/2011
Action:			
	✓ Go		

The screen expands, requesting the **Disburse Date**.

- 1. Enter the new **Disburse Date**.
- 2. Click, **Go**.

Disburse Payment Search Resul	ts		
Result(s) 1 to 1 of 1 / Page 1 of 1			
Worker	Roster Name	Roster Approval Date	
Test, Worker	February 2012	02/19/2015	remove
Action:	Disburse Date: *		
Modify Disbursement Date	~	Go	



Searching Payments

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click, **Payment Search** in the navigation pane.

Intake	Case	Provider	Financial	Administration
ty Payment Ben	efits			

The Payment History Search Criteria screen appears.

Note: When you click on any drawer, it will expand allowing you to enter as much filter criteria as you would like.

2. Once you have entered your search parameters, click, Search.

Create Payment Requests	Payment History Search Criteria
Payment Requests Roster Disburse Payment	
<u>Payment Search</u>	Payment Search Criteria V
Agency Repayment Plan	Disbursement Search Criteria V
State Disbursements Create Subsidy Payment	Training Session Criteria V
Provider Payment Info	Person Search Criteria V
Provider Payment Plan	
Kinship Support Program	Provider Search Criteria V
State Provider Repayment Plan	Payee Search Criteria V
	Contracts Search V
	Allocation Information V
	Sort By: Order: Then Sort By: Order:
	Claim Begin Date V Descending V Ascending V
	Search Clear All Action:



The **Payment History Search Results** grid appears, displaying the results based on your search parameters. From here you can complete many of the Actions listed above in **Payment Requests Roster** depending on the status of the payment.

Invalidating Payments (Manual)

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. In the Action drop-down menu, select, Invalidate Payments (Manual).

Important: The Payment Search screen is the only place you can use the **Invalidate Payments (Manual)**.

2. Click, Go.



The Invalidate Payments (Manual) screen appears.

- 1. Enter the reason(s) for invalidation in the Enter Invalidation Comments for payments selected.
- 2. Place a checkmark(s) in the check box(es) in next to the payment(s) you wish to invalidate.
- 3. Click, **Save**.



Invalidate Payments (Manual)	
Enter Invalidation Comments for payments selected:	
	✓ ABC
	4000

Once payments have been invalidated any associated reimbursements will be reversed.

Result(s) 1 to 6 of 6 / Page 1 of 1

	Select	Invalidation Comments	Payee / Provider ID	Person Name / ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total
<u>View</u> REVIEW			Test, Payee / 123456	Test, Child	Family Foster Home	\$34.00	11		12/01/2021 12/29/2021	\$374.00
				Apply Save Car	ncel					

The **Payment History Search Results** grid appears, displaying the payments you invalidated by using a **red** invalid badge.

Payment	t History Search Res	sults									
Result(s)) 1 to 100 of 354 / Pa	ge 1 of 4							Results pe	r page: 100	Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee	Test, Child			Family Foster Home	\$34.00	11	0	01/17/2023 01/17/2023	\$34.00	
	Roster Name: Disbursement Nam	MARCH			[APPR	OVED]		Disbur	sed Date:	02/24/2	023



Invalid Payments.

After the Ohio SACWIS data has been used to create payment requests, the information on **Placements, Service Authorizations, Leaves,** and **Add-On Costs** can change. To address these changes, the system's invalid payment process **automatically reviews** all payment requests and sorts them into two categories – valid and invalid.

Valid payments are those where source data exists to support the payment request. Invalid payments are those where source data does **NOT** exist to support the payment request.

Source data is defined as the data used to create the payment, such as from the placement setting, service authorization, or leave information.

Important Payment Process Information

Users can "fix" any invalid payments by updating the source data in Ohio SACWIS. However, if the source data is not updated properly <u>and</u> in a timely manner, any invalid payments remaining in the system are marked as invalid. Each month, Ohio SACWIS automatically searches for payments that were marked for review two (2) months prior. **Example:** Payments marked for review during October are reviewed at the end of December. If the payments marked for review no longer have source data to support them, the system marks them as invalid. If a payment is determined to be invalid, any reimbursement previously issued for that payment request will be reversed. You can identify (or view) payments that have been marked for review from each of these screens and all are discussed in detail below:

- Payment Search
- Payment Request Search
- Payment Request Roster

Viewing Payments Marked for Review Using Payment Search

To view payments marked for review from Payment Search:

- 1. On the Ohio SACWIS Home page, click the Financial tab.
- 2. Click the **Payment** tab.
- 3. Click the **Payment Search** link in the **Navigation** menu.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibility	Payment Bene	efits			
<>					
Create Payment Reguests					
Payment Requests Roster					
Disburse Payment Payment Search					
Agency Repayment Plan					



The Payment History Search Criteria screen displays.

4. Click the **Payment Search Criteria** link to expand the screen.

Create Payment Requests Payment Requests Roster	Payment History Search Criteria
Disburse Payment Payment Search	Payment Search Criteria V
Agency Repayment Plan State Disbursements	Disbursement Search Criteria Y
Create Subsidy Payment	Training Session Criteria V
Provider Payment Info Provider Payment Plan	Person Search Criteria V
Kinship Support Program	Provider Search Criteria V
State Provider Repayment Plan	Payee Search Criteria V
	Contracts Search V
	Allocation Information V

The **Payment Search Criteria** fields appear to filter the information.

- 5. Enter search criteria into the fields (shown below), as needed.
- 6. In the **Invalid Indicator** field, choose sort criteria from the drop-down list. To see all payments that are:
 - Marked for Review (**Review Only**.
 - Invalid (INVALIDE), choose Invalid Only.
 - Invalid and marked for review, choose Include Both.
 - Valid, choose Exclude Invalid.

Notes:

- In the **Invalid Indicator** field, if no drop-down list selection is made, the indicators still appear if they apply to the row(s) with your search criteria.
- The **Invalid Indicator** field is helpful to use if you are searching for all payments that have been marked for review.
- 7. Click the Search Payment History button.

Payment Search Criteria	
Payment Type:	Payment Request ID:
~	
Service Category:	
Placement ~	
Service Type:	Service Description:
~	▼
Service Auth Type:	Service Auth #:
~	
Claim Begin Date:	Claim End Date:
Voucher Related ID:	
	Show Only Non-Rostered Payments
Payment Action Code:	Invalid Indicator:

The filtered search results appear in the **Payment History Search Results** section at the bottom of the screen.



Important Information on Payments Marked for Review

A review icon (**mass**) displays on the left next to any payment that Ohio SACWIS has marked for review.

esult(s) 1 to 100 of 272 / Pa	ge 1 of 3							Results pe	r page: 100	Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>riew</u> adjust	Test, Pavee / 123456	Test, Child	121212		Family Foster Home	\$32.00	1	0	01/17/2023 01/17/2023	\$32.00	
	Roster Name: Disbursement Nam	MARCH	- 45		[APPRC	OVED]		Disbur	sed Date:	02/24/2	023
<u>iew</u>	Test, Payee / 1234567	Test, Child	232323		Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	

As shown below, if you **hover your cursor** over the **rever**, a beige box displays showing the change in source data that occurred and caused the payment to be marked for review. **The date in brackets represents the date the change was made to the source data.** If more than one item displays in the box, the entries are listed from the most recent date a change was made to the source data.

[06/21/2023 11:57 AM]-Add on Rate for Other of 10 has been deleted.	Family Foster Home	\$34.00	16	11/01/2021 11/30/2021	\$544.00	
REVIEW						

- 8. At the bottom of the **Payment History Search Results** screen, select **Identify Invalid Payments** from the **Option** field drop-down list.
- 9. Click the Go button.



esult(s)) 1 to 100 of 272 / Pa	ge 1 of 3							Results per	er page: 100) Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee / 123456 INVALID	Test, Child / 456789	121212		Family Foster Home	\$32.00	1	0	01/17/2023 01/17/2023	\$32.00	
	Roster Name: Disbursement Nam	MARCH			[APPRC	VED]		Disbur	sed Date:	02/24/2	2023

The **Review Valid Payments** screen displays. Based on the filter criteria, the validity of payments can be determined through the **Identifying Invalid Payments Process** discussed below.

Defining "Valid" and "Invalid" Payments

Source data is defined as the data used to create payments, such as information from placement setting, service authorization, or leave. **Payments are found to be valid if the source data supports the existing payment to the same provider, for the same child, for the same total number of units paid, and for the same total paid amount. Payments found to remain valid are reviewed for reimbursability changes.** Any reimbursement adjustments that are needed are made in the next State payment to the County agency.

Examples of a payment being marked as VALID

Valid Example 1: The existing payment was for 10 units at \$50 per unit (\$25 maintenance and \$25 admin). The service authorization now indicates that the 10 units should paid at \$50 per unit (but for \$40 maintenance and \$10 admin). The payment remains valid, but the reimbursement is adjusted to reflect the new cost breakdowns in the next State payment.

Valid Example 2: The original payment is for 30 paid placement days. The placement setting now reflects that child was on leave for 5 of those days and all 5 leave days should be paid leave days. The payment remains valid and the system reviews and adjusts the reimbursements appropriately for the 5 leave days in the next State payment.

Examples of a payment being marked as INVALID

Invalid Example 1: The existing payment reflects 30 days paid at \$50 per day. The service authorization was changed so that the per diem cost for 20 days is \$50 per day,



and \$40 per day for the remaining 10 days. This payment is marked as invalid, and the reimbursement are reversed in the next State payment. You need to create and distribute a new payment request to reflect the appropriate per diem cost. Any reimbursement is calculated for the newly disbursed payment request and added to the next State payment.

Invalid Example 2: The existing payment is for 30 placement days, but the placement setting end date changed and reflects that the child was only in placement for 20 of the 30 days. This payment is marked as invalid, and the reimbursement is reversed in the next State payment. You need to create and distribute a new payment request to accurately reflect the cost for 20 units (days). Any reimbursement is calculated for the newly disbursed payment request and added to the next State payment.

Question: Why are some "Marked for Review" payments already valid?

Answer: If your Payment History Search Criteria screen filter criteria included choosing Review Only from the Invalid Indicator field drop-down list, you may see valid payment entries that appear on the Review Valid Payments screen, along with their corresponding total number in the Valid Payments (blue arrow) shown below. In Ohio SACWIS, some payments that are marked for review are already valid due to changes made in the source data. Once you complete the steps in this Identify Invalid Payments Process section, the system automatically removes the "Marked for Review" status of these payments.

Identifying Invalid Payments Process

The Identifying Invalid Payments Process is divided into three steps as shown below:

- Valid Payments
- Invalid Payments
- Review Total

The step that you are on is highlighted in a blue arrow above the filtered results.

Review Valid Payments Screen

After filtering on **Identify Invalid Payments** in the **Options** field (discussed above), the **Review Valid Payments** screen displays first. Of the payments marked for review, this screen identifies all the payments in the grid that are valid.



lentify Invalid	(dynionic	Valid Pa	iyments: 1	Invalid Pa	iyments: 0) F	Review T	'otal: 1				
Review Valid Pa	lyments											
Sort By:												
White Course and so that is												
Claim Begin I	Date - Descending											
Payee / Provider ID	Date - Descending	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Name	Ros Crea By
Payee / Provider ID		Request			Service The Snyder House	Cost \$385.00		Reim		Total \$11,935.00		Crea

1. Click the **Next Step** button at the bottom of the screen.

The **Invalid Payments** search results appear and the blue arrow moves to the second step of the **Review Invalid Payments**.

Review Invalid Payments Screen

.....

1. View the reason why the payment is invalid at the bottom of each row.

esolve All Payment R	equest Actions:				Sort By:							
Keep Review				~	Claim Begin Da	te - Descer	iding					~
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster
Keep Review 🗸	Test Payee/ 123456	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY OWN HOME/NE

2. For each invalid payment, select the action to be taken from the in the **Action** field drop-down list. (To change multiple records at once, see the next step.)



Action	Payee / Provider ID	Person Name / ID	Payment Request ID		Service		Units	Net Reim Units	Claim Dates	Total	Roster Na
Keep Review 🗸 Invalidate Keep Review	Test Payee/ 123456	Test, Child / 456789	121212	JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY 20 OWN HOME/NETW

The Action drop-down list choices are:

Keep Review – Select this action if you want to review a payment's source data and make any necessary changes so the payment will not be marked as invalid by the Ohio SACWIS system when the invalid payment process is run again for that payment.

Invalidate – Select this action if you want to mark a payment as invalid to adjust any reimbursements previously received for that payment.

Once marked as invalid that payment status will remain. You must create and disburse a replacement payment request to record the actual payment amount made to the provider. The system allows a payment request to be created via the payment request process (or the manual payment process) for the same time period after the original payment request is confirmed to be invalid. An invalid payment is not required to be adjusted, but only valid payments that have not been marked for review are considered for reimbursement.

3. To change all the **Actions** at once, select a filter criterion from the **Resolve All Payment Request Actions** field.

Note:

- The Action status can be changed "globally" or "individually."
- After the **Action** status for all the records has changed, you can still modify the status for individual records by selecting different criteria in the **Actions** column drop-down list for each row.
- 4. If needed, select criteria from the **Sort By** field drop down list to sort the information in the chart.
- 5. When complete, click the **Next Step** button at the bottom of the screen.

Identify Invalid Pa	yments											
		Valid Payme	ents: 0	Invalid F	ayments: 5	Review T	otal: 5					
Review Invalid Payn	nents											
Resolve All Payment	Request Actions:				Sort By:							
Keep Review				~	Claim Begin Da	te - Descer	iding					~
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster N
Keep Review	Test, Payee/ V 123456	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY : OWN HOME/NET
	Invalid Reas	on: Calculated Paid Amt 384.	.00 based on cur	rent info c	does not match Paid A	mt 544.00	on Payme	ent Requ	est.			
Keep Review	BOYD OR	Kyle, Joseph Duane / //184	Previous	Step	Next Step Cancel	Family Foster Home	\$34.00	30		09/01/2021 09/30/2021	\$1,020.00	OWN HOMEINET

The Invalid Payment Action Confirmation screen displays.

The **Review Total** search results (shown below) display both **Valid** and **Invalid** payments in the grid. This is like a confirmation screen that shows the **Actions** which were entered.

Identify Invalid F	Payments							_				
		Valid Payn	nents: 0	Invalid	Payments: 5	Review	Total: 5					
Review Invalid Pa	lyments											
Sort By:												
Claim Begin Da	ate - Descending	~										
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Na
Review	Test, Payee/ 123456	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY 20. OWN HOME/NETW
	Invalid Reas	son: Calculated Paid Amt 384.	00 based on cu	rrent info o	loes not match Paid A	.mt 544.00	on Payme	ent Requ	iest.			
Review	GRIMM, BOYD OR DOBERT (Previous Step		ate Report Save	Cancel	534.00	30		09/01/2021 09/30/2021	\$1,020.00	OWN

Review Invalid Total Screen

- 1. Scroll to the bottom of the screen and click one of the following buttons:
- **Previous Step** button Returns you to the previous step.
- Save button Saves your changes. When a message displays, click the OK button.
- **Cancel** button Cancels your changes.
- Generate Report Exports your filtered results to an Excel spreadsheet.



Note: If you are generating multiple payment requests, exporting information to the Excel spreadsheet report can be helpful as the spreadsheet can serve as a "to do" list.

If you click the **Save** button, the following message displays:

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You are returned to the **Payment History Search Results** screen. As shown below, an Invalid icon (**INVALO**) displays in the left column on the chart if the payment is invalid.

Paymen	t History Search Res	ults									
Result(s) 1 to 100 of 272 / Pag	e 1 of 3							Results pe	r page: 100	Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee / 123456	Test, Child / 456789	121212		Family Foster Home	\$32.00	1	0	01/17/2023 01/17/2023	\$32.00	
	INVALID										
	Roster Name: Disbursement Name	MARCH MARCH			[APPRC	OVED]		Disbur	sed Date:	02/24/2	2023



View Payments Marked for Review Using Payment Request Roster

To view payments marked for review from the Payment Request Roster:

- 1. On the Ohio SACWIS Home page, click the Financial tab.
- 2. Click the Payment tab.
- 3. Click the **Payment Requests Roster** link in the **Navigation** menu.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibili	ty Payment Ben	efits			
Create Payment Requests Payment Requests Roster					
Disburse Payment Payment Search					

The Payment Requests Roster Search Criteria screen displays.

- 4. Choose the Non-Approved Roster only or Approved Roster only radio button.
- 5. If you choose the **Approved Roster only** radio button, you must enter a date in the **Roster Approval Date** field.
- 6. Click the **Filter Worker** button.

Create Payment Requests Payment Requests Roster Disburse Payment Payment Search Agency, Repayment Plan State Disbursements	Payment Requests Roster Search Criteria	
Create Subsidy Payment	Worker: Roster Name: *	
Provider Payment Info	×	~
Provider Payment Plan		
Kinship Support Program		
State Provider Repayment Plan		
Create Payment Requests Payment Requests Roster	Payment Requests Roster Search Criteria	
Disburse Payment	O Non-Approved Rosters only	
Payment Search	@Approved Rosters only	
Agency Repayment Plan		
State Disbursements	Roster Approval Month: OR Roster Name:	
Create Subsidy Payment		
Provider Payment Info		
Provider Payment Plan		
Kinship Support Program	Retrieve	
State Provider Repayment Plan		

Data may auto-populate in the fields.

- 7. In the Worker field, select the appropriate worker from the drop-down list.
- 8. In the **Roster Name** field, select the appropriate roster.
- 9. Click the **Search** button.



Non-Approved Rosters only Approved Rosters only				
Worker:		Roster Name: *		
	~	April 2009		Ŷ
Show Only Recoupments Sort Results By:	V Order:	April 2009 Then Sort By:	Order:	

The results appear in the **Payment Requests Roster Search Results** at the bottom of the screen.

- 10. In the **Options** field at the bottom of the screen, choose **Identify Invalid Payments**.
- 11. Click the **Go** button.

e checi	kboxes are only used for the	e actions Delete Payments and A	dd to Roster.						
<u>mp to</u>	<u>Name by Letter</u> ∽								
sult(s) 1	1 to 63 of 63 / Page 1 of 1					Result	s per page	: 100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Action
iew T	Payee / Provider ID Fest, Payee / 123456	Person Name / ID XXXXXXXX		Cost \$63.32			Total \$63.32	Aprv No	Action

12. Follow the steps in the **Identifying Invalid Payments Process** section in this Knowledge Base Article.



Report Column Names and Descriptions

Invalid Payment Export Report						
Report Column Name	Description					
	Action that was requested for the payment					
Action	request, such as Delete, Invalidate, or					
	Review					
Invalid Reason	Reason the payment was invalid					
Payee	Payee name for the payment request					
Provider ID	Provider ID that the payment request was generated for					
Person Last Name	Last name of the person on the payment request					
Person First Name	First name of the person on the payment request					
Person ID	Person ID on the payment request					
Payment Request ID	System generated ID when the payment request is created					
Adjust Pay ID	Shows the original payment ID and only on payments that are reversals or replacements or on an original payment that has been adjusted.					
Disbursement Name	Disbursement name for payment roster that the payment request is on					
Disbursement Date	Disbursement date for payment roster that the payment request is on					
Service	Type of service					
Cost	Total per diem rate for payment request					
Units	Shows the number of units paid. Since there are different types of service, there are different types of units. For example, placement units are measured in days.					
Net Reimbursed Units	Shows the number of reimbursable units for the payment request. This calculation is only available following an overnight batch process after the payment is disbursed.					
Claim Begin Date	Date claim began					
Claim End Date	Date claim ended					
Total	Total payment amount					
Roster Name	Name of the roster					
Roster Created By	Name of person who created roster					
Roster Approved By	Name of person who approved roster					
Roster Approved Date	Date roster was approved					

